

General Terms and Conditions of Sale

Ticket sales and rules of admission

§ 1 General

The Organiser's general terms and conditions (GTC) form an integral part of the contract that is entered into on purchasing this ticket.

§ 2 Validity

These terms and conditions apply to both natural and legal persons (companies). All orders are handled exclusively on the basis of these GTC. Any exception to these GTC will only be valid if it is in writing.

§ 3 Admission and presence on site

The Organiser's security and surveillance service will be carrying out security and checks on entry. Tickets or accreditations will be checked at the official entrances and at the event site.

The following items are strictly forbidden at the event site:

- pyrotechnic and/or dangerous objects, such as weapons of any kind
- drones and/or professional recording equipment
- advertising material, leaflets, and/or promotional items

Admission to the site will be refused or persons will be expelled from the site if they:

- fail to comply with instructions given by security and surveillance staff, or are disrespectful towards them
- carry prohibited items and refuse to get rid of them
- are under the influence of drugs or show signs of excessive alcohol consumption

Animals are not allowed on the event sites, except for assistance dogs.

§ 4 Instructions

Instructions given by the security and surveillance services must be complied with immediately and without exception. Any failure to comply with entry regulations or any abuse of access authorisation will be punished, and will result in expulsion from the event site without compensation.

Should the security and surveillance services have to intervene, the Organiser cannot be held responsible for any material damage or physical injury that may result from the intervention.

§ 5 Powers of the security and surveillance services

Members of the security and surveillance services are authorised to :



- search persons wanting to gain access to the event site or those present for prohibited items,
- search containers, bags etc and dispose of prohibited items,
- verify the identity of persons violating the GTC or failing to comply with instructions given by the security and surveillance services.
- deny access to or expel from the site anyone who refuses to be searched or checked, and/or does not follow instructions from the security and surveillance services.

§ 6 Damage/harm

Any damage or harm to the event site and facilities is prohibited. It is particularly important to respect the natural surroundings. Local residents must also be considered and respected. Waste must be deposited at a waste collection station. In the event of serious offences, the security services may remove a visitor from the event site.

§ 7 Alpine terrain

World cup spectators must adapt their behaviour and equipment to the particular conditions found in the natural winter terrain.

§ 8 Ticket purchase

By purchasing a ticket, the visitor accepts these GTC. All prices include statutory VAT.

Purchase of tickets from the Organiser for resale is strictly forbidden.

Only purchase tickets through the channels announced by the Organiser. If tickets are purchased through unauthorised channels, you may be refused entry.

Visitors are not allowed to use the tickets for promotional or advertising purposes (for example, promotions, advertisements, as a prize in a competition or game, or as part of a package tour).

§ 9 Withdrawal

Tickets cannot be exchanged or cancelled. In the event of a no-show, no refund will be given.

§ 10 Cancellation

The ticket is valid only for the day in question. It is not linked to the discipline.

The visitor acknowledges that the event may be cancelled or postponed for reasons beyond the Organiser's control.

In the event of a cancellation before the start of the first racer, a refund of the gross value of the ticket, minus a 10% processing fee, will be issued. The refund will be processed automatically within 30 days of the cancellation to the payment method used at the time of purchase.

In all other cases, regardless of the reasons for cancellation, there is no right to a refund.

§ 11 Compensatory damages

The Organiser is not liable for any costs (for travel, catering, accommodation etc) incurred by the visitor as a result of any cancellation or postponement of the race.



§ 12 Video and audio recordings

Due to television rights, video and audio recordings of participating athletes, the course and the finish area are prohibited. Photographs for private use are generally permitted.

Authorised media will be taking and publishing photos and videos of the Crans-Montana Ski World Cup. On purchasing a ticket, spectators at the World Cup accept that these recordings may include them, and be used for advertising purposes as part of the event communications without any compensation.

There will also be photos and video recording of the event site for security purposes.

§ 13 Protection of minors

Consumption of alcohol by children and adolescents under the age of 16 is strictly forbidden! Consumption of spirits by teenagers under 18 is strictly forbidden! Surveillance, security and catering staff may ask for official identity documents at any time.

§ 14 Data protection

Applicable data protection regulations can be found in Privacy policy | Crans Montana Ski World Cup (skiworldcup-cransmontana.ch).

§ 15 Miscellaneous

In the event that one or more of the provisions of these GTC should prove to be invalid, this will not affect the validity of the remaining provisions. The void or invalid provision shall be replaced by a valid provision as close as possible to the economic or legal purpose of the original provision.

§ 16 Jurisdiction

The place of execution of the contract and sole place of jurisdiction shall be the venue of the event.

Crans-Montana 2027 Association
Route des Barzettes 18
3963 Crans-Montana



The ticket purchaser accepts that the present general terms and conditions were translated from the original French version. In any case of conflicts between this translated version and the French original version, the French version will be considered.

